

IKAN

GLAMPSITE

House Rules

Check-in time	3:00 PM
Check-out time	12:00 PM

Penalty for late check out - RM250
(15 minutes of grace period)

+6012 3144 943

IG/ ikan.glampsite
ikanglamp.co

IKAN Glampsite ©

General Conduct & Policies

- The management reserves the right to take legal action if any illegal activities occur within the Glamping site.
- Guests who violate house rules will receive two warnings. Continued violations will result in immediate removal without a refund.
- Unauthorized filming or commercial shoots without prior written consent are strictly prohibited. Legal action will be taken against individuals or companies involved.
- Guests found engaging in such activities must vacate the property immediately.
- Security Deposit Forfeiture: The management reserves the right to forfeit the security deposit if any of the above violations occur.

Guest & Vehicle Registration

- Only registered guests are allowed to stay in the tent units. The number of guests must match the reservation details.
- All guests must present a valid government ID (or passport for foreign visitors) along with their booking confirmation upon check-in at the lobby.
- All guests are required to sign a Disclaimer of Liability form upon check-in.
- A security deposit is required at check-in and can be paid via cash, Touch 'n Go, or GX Bank.
- Event guests must leave the Glamping site by midnight. If extended hours are needed, please inform the reception in advance to avoid penalty fees.
- All vehicles must be pre-registered 24 hours before check-in.

Prohibited Activities & Fines

- Smoking, vaping, and drug use are strictly prohibited throughout the Glamping site, including public restrooms. Smoking is only permitted in designated areas—please check with reception.
- Smoking in a prohibited area can result in a fine of up to RM10,000 and/or imprisonment of up to two years under local law.
- Guests must keep noise levels low to maintain a peaceful environment. Screaming and yelling are strictly prohibited.
- Pets are not allowed within the Glamping site.
- Plucking trees, plants, or damaging vegetation is strictly prohibited.

Property Care & Responsibilities

- Guests are expected to keep the site clean and handle furniture with care to ensure a comfortable stay for everyone.
- Any damages found upon check-out, including electrical items, glassware, wooden furniture, chairs, or beds, will result in deductions from the security deposit.
- A price list for damaged/missing items will be available in each tent.
- To avoid misunderstandings, guests must report any pre-existing or accidental damages to the housekeeper immediately.

Safety & Security

- Guests are responsible for their personal safety and the security of their belongings, including vehicles, at all times.
- The management is not liable for any loss, theft, or damage to personal property.
- Explosives, weapons, flammable materials, and hazardous chemicals are strictly prohibited.

Food & Beverage Policy

- Outside food and beverages are not allowed unless prior arrangements have been made with management.
- Unauthorized items may be removed by the management.

By staying at our Glamping site, guests agree to adhere to these rules to ensure a safe and enjoyable experience for all. Thank you for your cooperation!